

## Coming Soon: Patient Messaging!



With all the uncertainty regarding COVID-19, our upmost importance to the Nisqually Community is your health and safety, as well as to help diminish the spread of this virus. Your EHR team is working behind the scenes to ramp up Patient Messaging with a go-live date of May 18<sup>th</sup>, 2020.

### What can I expect as a community member who gets their care at the Nisqually Tribe Health Department once Patient Messaging is “active”?

You will receive automated messages based on the preferences you selected when you re-registered in our new EHR system. These preferences can be updated or changed by calling the clinic at (360) 459-5312 and asking for registration.

- ❖ The ability for us to let you know if there are closures in the Health Department via an automated message sent to your phone, text or via email. This will help lessen the inconvenience of you coming to the clinic just to find that we are closed or hours have changed suddenly due to unforeseen circumstances.
- ❖ Ability to send out automated phone, text or e-mail messages to give you the option to “Confirm”, “Cancel” or “Reschedule” your appointment
- ❖ Happy Birthday reminders!

\*\*\***Please note**, these reminders and updates will only be sent out to those who opt-in AND have a scheduled appointment at the clinic during the time of the closure.\*\*\*

Those are just some of the great things coming ahead while we are all following the Nisqually Tribe Stay at Home Order.

## Coming Next: Patient Portal!

Stay tuned as we get the Patient Portal ready and expect to have it up and running beginning of Summer 2020! More info on this great new tool will be available soon.

Stay healthy and safe,

Michelle Davidson, Clinical Applications Coordinator

